

TotalCareClub



GUDORF

PLUMBING HEATING COOLING ELECTRICAL

Your Total Home Comfort Provider

We Do More!

812-634-5101

Gudorf.com

PLUMBING HEATING COOLING ELECTRICAL DRAIN CLEANING AND MUCH MORE!



Customer Testimonials

"I want to thank you for offering the Total Care Club. I can't tell you how many times it has saved me when I was in a pinch. Last year, during the storm we had, I knew Gudorf would be there for my wife and me. We were able to have a technician out to fix my problem the same day I called, while one of my friends relied on her utility company's membership plan. She wasn't able to get someone out for close to a week! Priority scheduling makes the Total Care Club worth it for me. You have a customer for life! Thank you Gudorf!"

— Alissa and Todd M.
Jasper, IN

"We wanted to thank you for always taking care of us, Gudorf. Your Total Care Club has helped us greatly since we moved into our new home. The checkups keep me from worrying, and the coupon sheet has saved me so much money on repairs I needed to have done. I will be sure to tell all my friends to enroll in the Total Care Club because I know first hand how great the benefits are. Thanks again!"

— Robert and Elise T.
Ireland, IN



"Since I signed up for Gudorf's Total Care Club, I have been able to have total peace of mind, knowing my home is covered and in 100% working order. The yearly plumbing, heating, cooling, and electrical check-ups are more thorough than I have seen from any other company. Last week, during my plumbing check-up, your expert found a small leak coming from my water heater. If he hadn't noticed it, who knows what would have happened! To make it even better, I was able to use my 15% member rate discount on the repair! Thanks Gudorf – keep up the good work."

— Christine J.
Huntingburg, IN

EXCLUSIVE TOTAL CARE CLUB MEMBER BENEFITS

- **Free Consultation** — We will gladly assess any repair needs within your plan(s) and provide options at no additional charge to you for the duration of your club membership.
- **Priority Scheduling** — Whether you're calling for routine or emergency service, you will receive the earliest available scheduling.
- **10% Member Rate Discount**
- **High Performance Checkups**
- **24/7 Great Service Discount** — If you require emergency service, you will never pay a premium fee.
- **Fast Financing**
- **Live Technical Assistance**
- **Loyalty Credit Dollars** — Our goal is to reward your loyalty. You earn \$50 in loyalty credits for each consecutive year you're a member of the Total Care Club.*

*APPLIED TO ANY MECHANICAL REPLACEMENTS LISTED ON A TOTAL CARE CLUB AGREEMENT

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TotalCareClub

Membership Comparison



**Total Care Club
Member**

	Other Companies	Total Care Club Member
Priority Scheduling	✗ No	✓ Yes
Guaranteed Response Time	✗ No	✓ Yes
Service Fee	✗ \$69 or more	✓ Free
Plumbing Checkup	✗ No	✓ Included
Electric High Performance Checkup	✗ No	✓ Included
Heating High Performance Checkup	✗ Heat: \$254 or more	✓ Included
A/C High Performance Checkup	✗ A/C: \$283 or more	✓ Included
24-Hour Service	✗ No	✓ Yes
10% Member Discounts	✗ No	✓ Yes
\$50 Loyalty Credit Dollars	✗ No	✓ Yes



TotalCareClub



Protect your investments with Home Care Checkups

COOLING AND HEAT PUMP SYSTEM

- Check condenser coil
- Check evaporator coil
- Check blower motor
- Check refrigerant charge
- Lubricate motor, bearings, and fans (if applicable)
- Check and tighten all electrical connections
- Check temperature and pressures
- Check thermostat for proper operation
- Check and labeling of emergency shutoffs
- Check controls and safety devices
- Check capacitors
- Check condensate drain
- Check relays and contactors for proper operation
- Check ductwork for leaks
- Check proper amperage and voltage of A/C system
- Start and test operation and cycle of unit
- Check air flow
- Check humidifier/dehumidifier

By keeping your central A/C system in top working order with annual maintenance, you can cut your monthly energy costs by about 25% and reduce breakdowns by as much as 95%!

ELECTRIC SYSTEM

- Tune up main panel
- Check all wiring in main panel for proper sizing
- Check breakers for proper operation
- Check all aluminum wiring in service panel for oxidation and apply deoxidation compound as needed
- Check outside meter and enclosure
- Check outside main feeders
- Check ground fault protection for proper operation
- Check surge protectors
- Check attic fans for proper operation
- Check exhaust fans for proper operation
- Check all accessible lights, switches, dimmers, receptacles, ceiling fans
- Check all connections to major appliances
- Check all main service grounding and tighten as needed
- Check any exposed wiring in attic, basement and garages
- Check any outside and inside disconnects
- Check grounding and connections

Electrical fires cause approximately \$1.6 billion in property damage each year. Old wiring, overloaded circuits, and worn outlets are the main culprits that can cause electrical shocks and fires.

PLUMBING AND DRAIN CLEANING SYSTEM

- Check water pressure
- Test drinking water
- Check washing machine hoses
- Check all faucets for leaks to ensure proper operation
- Dye test toilets to check for leaks to ensure proper operation
- Check all drains for proper flow
- Provide BioOne treatment to all drains and toilets
- Check garbage disposals for proper operation
- Check all emergency shutoff valves for proper operation
- Label all shutoffs at locations
- Check all under sink traps and shutoffs
- Check main water meter
- Check all outside spigots
- Water heater check off

- Gas or Electric
- Shut Off Valve
- Flue Piping
- Draft
- Safety Valve
- Wiring
- Gas Shut Off
- Thermostats on 120F

Did you know that one leaking toilet and a dripping faucet can waste over 50,370 gallons of water a year?

HEATING AND BOILER SYSTEM

- Check all the burners for proper operation
- Check thermocouple for proper operation
- Check the heat exchanger surface
- Check the flue pipe
- Lubricate pumps, bearings, and fans (if applicable)
- Check the inducer and blower motors
- Check and tighten all electrical connections
- Check the safety switch and controls
- Check the pilot assembly
- Check temperature and pressures
- Check thermostat for proper operation
- Check drain lines and traps for proper function
- Test and label of emergency shutoffs
- Check gas valve
- Check zone valves
- Check expansion tank
- Check aquastat, relay and water regulator
- Check air flow across indoor coil and blower wheels
- Check ductwork for leaks
- Start and test operation and cycle of unit
- Check air flow
- Check humidifier/dehumidifier

Annual checkups can prevent over 70% of all furnace repairs as well as improve your system's efficiency by up to 16% — saving you money!

Plumbing

Checkup Date _____

Master Bath

1. Water Closet
2. W/C Dye Test
3. W/C Piping
4. Lav Faucet Left
5. Lav Drain Flow Left
6. Lav Piping Left
7. Lav Faucet Right
8. Lav Drain Flow Right
9. Lav Piping Right
10. Tub Faucet
11. Tub Drain Flow
12. Tub Piping
13. Shower Faucet
14. Shower Drain Flow
15. Shower Piping
16. Other _____

G F P

2nd Floor Bath

1. Water Closet
2. W/C Dye Test
3. W/C Piping
4. Lav Faucet Left
5. Lav Drain Flow Left
6. Lav Piping Left
7. Lav Faucet Right
8. Lav Drain Flow Right
9. Lav Piping Right
10. Tub/Shower Faucet
11. Tub/Shower Drain Flow
12. Tub/Shower Piping
13. Other _____

G F P

Laundry Room

1. Dryer Vent
2. Laundry Tub
3. Laundry Tub Faucet
4. Laundry Tub Piping
5. Washer Box Drain Flow
6. Washer Hoses
7. Other _____

G F P

1/2 Bath

1. Water Closet
2. W/C Dye Test
3. W/C Piping
4. Lav Faucet
5. Lav Drain Flow
6. Lav Piping
7. Other _____

G F P

Boiler

Checkup Date _____

1. Burners
2. Relief Valve
3. Backflow Preventer
4. Fast Fill Valve
5. Low Water Cut Off
6. Exhaust Piping
7. Electric Connections & Wire Condition
8. Safety Switches & Limit Control
9. Ignition Module
10. Pilot Assembly
11. Hot Surface Ignitor or Spark Rod
12. Check for gas leaks from gas cock to boiler
13. Circulator(s)
14. Zone Valves
15. Flow Controls
16. Vents (air eliminators/steam radiator valves)
17. Water Feeder
18. Sight Glass & Isolation Valves
19. Check Pig Tail for Pressuretrol
20. Expansion Tank

G F P

Hot Water Heater Model

Serial

Kitchen

1. Faucet
2. Faucet Piping
3. Sink Drain Flow
4. Sink Piping
5. Garbage Disposal

G F P

Sump Pump

1. Sump Pump Exists?
2. Sump Pump Runs?
3. Electric Plug
4. Check Valve
5. Battery Backup
6. Battery Condition

G F P

Water Heater

1. Gas or Electric
2. Safety Valve
3. Shut Off Valve
4. Wiring
5. Flue Piping
6. Gas Shut Off
7. Draft
8. Expansion Tank
9. Thermostats on 120F

G F P

Water Conditioner

1. Equipment Present
2. Waste Pipe
3. Water Pipe
4. Hangers
5. Outside Faucet Front
6. Backflow Prevention
7. Outside Faucet Back

G F P

Main Water Service

1. Main Water Valve
2. Water Pressure Reg. Valve
3. House or Water Pressure
4. House on Well Water

G F P

Boiler Model

Serial

21. Flame Sensor _____ ua
22. Gas Pressure _____ W.C. from manifold
23. Water Temp _____ F
24. Water Pressure _____ PSI
25. Stem Pressure Switch Setting _____ PSI

Legend

G - Good
F - Fair
P - Poor

Electrical

Checkup Date _____

Electrical Panel Model

Kitchen

1. Oven
2. Counter Top
3. Refrigerator
4. Dishwasher
5. Lights
6. Switches
7. Dimmer
8. GFI Receptacles
9. Exhaust Fan
10. Other _____

G F P

Dining Room

1. Lights
2. Switches
3. Dimmer
4. Receptacles
5. Ceiling Fan
6. Other _____

G F P

Living Room

1. Lights
2. Switches
3. Dimmer
4. Receptacles
5. Ceiling Fan
6. Other _____

G F P

Den/Study

1. Lights
2. Switches
3. Dimmer
4. Receptacles
5. Ceiling Fan
6. Other _____

G F P

Master Bedroom

1. Lights
2. Switches
3. Dimmer
4. Receptacles
5. Ceiling Fan
6. Arc Fault
7. Other _____

G F P

Bedroom #2

1. Lights
2. Switches
3. Dimmer
4. Receptacles
5. Ceiling Fan
6. Other _____

G F P

Meter Pan

1. Feeder
2. Meter Pan Enclosure
3. Lugs
4. Wiring Inside
5. Conduit
6. Riser
7. Drip Loop
8. Connection Bugs
9. Ground Rods

G F P

Panel 1

1. Breakers
2. Buss Bar
3. Main Feeder
4. Water Meter Grounding
5. Neutral Bar
6. Wiring Inside
7. Main Breaker
8. Grounding Bar
9. Enclosure
10. Surge Protector

G F P

Bedroom #3

1. Lights
2. Switches
3. Dimmer
4. Receptacles
5. Ceiling Fan
6. Other _____

Serial

G F P

Bedroom #4

1. Lights
2. Switches
3. Dimmer
4. Receptacles
5. Ceiling Fan
6. Other _____

G F P

Master Bathroom

1. Lights
2. GFI Receptacles
3. Switches
4. Exhaust Fan
5. Other _____

G F P

Bathroom #2

1. Lights
2. GFI Receptacles
3. Switches
4. Exhaust Fan
5. Other _____

G F P

Bathroom #3

1. Lights
2. GFI Receptacles
3. Switches
4. Exhaust Fan
5. Other _____

G F P

Laundry Room

1. Lights
2. GFI Receptacles
3. Switches
4. Dryer
5. Other _____

G F P

Garage

1. Lights
2. Switches
3. GFI Receptacles
4. Receptacles
5. Other _____

G F P

Smoke & CO Detectors

1. Smoke Detectors
2. CO Detectors
3. Combo CO/Smoke Detectors

G F P

Outside/Pool

1. Lights
2. Switches
3. GFI Receptacles
4. Timers
5. Pumps
6. Other _____

G F P

Panel 2

1. Breakers
2. Buss Bar
3. Main Feeder
4. Water Meter Grounding
5. Neutral Bar
6. Wiring Inside
7. Main Breaker
8. Grounding Bar
9. Enclosure
10. Surge Protector

G F P

Checkup Date

1. Contactor
2. Capacitor
3. Electric Connections & Wire Condition
4. Condenser Coil Condition
5. Inside Condenser System
6. Low Pressure Switch
7. High Pressure Switch
8. Evaporator Coil Drain line & trap
9. Condensate Pump
10. Reversing Valve
11. Defrost Board
12. Electric Strip Heater
13. Disconnects
14. Thermostats
15. Compressor Amps _____
16. Condenser Fan Motor Amps _____
17. OD Temp _____ F
18. ID Temp _____ F
19. Temp Difference _____ F
20. Refrigerant Type _____
21. Low Side Pressure _____ PSI
22. High Side Pressure _____ PSI
23. Approach _____ F
24. Subcooling _____ F
25. Superheat _____ F

[illegible]

A/C / Heat Pump

AC Model

Serial

Checkup Date _____

1. Burners
2. Heat Exchanger
3. Exhaust Pipe
4. Blower Wheel Condition
5. Blower Motor Capacitor
6. Electric Connections & Wire Condition
7. Safety Switch & Limit Controls
8. Ignition Module or Circuit Board
9. Pilot Assembly
10. Hot Surface Ignitor or Spark Rod
11. Check for gas leaks from gas cock to furnace
12. Thermostat Operation
13. Drain Line & Trap
14. Condensate Pump
15. Check Accessories (Humid/EAC/Etc.)
16. Evaporator Coil Condition (Access Needed)
17. Inducer Motor _____ Amps
18. Blower Motor _____ Amps
19. Flame Sensor _____ ua
20. Gas Pressure _____ W.C. from manifold
21. Temp Rise _____ F
22. Furnace Tag Rise _____ F
23. Filter(s) Type _____
24. Filter(s) Size _____
25. Filter Condition _____
26. Indoor Temp _____ F at thermostat

[illegible]

Serial

Checkup Date _____

1. Contactor
2. Capacitor
3. Electric Connections & Wire Condition
4. Condenser Coil Condition
5. Inside Condenser System
6. Low Pressure Switch
7. High Pressure Switch
8. Evaporator Coil Drain line & trap
9. Condensate Pump
10. Reversing Valve
11. Defrost Board
12. Electric Strip Heater
13. Disconnects
14. Thermostats
15. Compressor Amps _____
16. Condenser Fan Motor Amps _____
17. OD Temp _____ F
18. ID Temp _____ F
19. Temp Difference _____ F
20. Refrigerant Type _____
21. Low Side Pressure _____ PSI
22. High Side Pressure _____ PSI
23. Approach _____ F
24. Subcooling _____ F
25. Superheat _____ F

[illegible]

A/C / Heat Pump

AC Model

Serial

Checkup Date

1. Burners
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3. Exhaust Pipe
4. Blower Wheel Condition
5. Blower Motor Capacitor
6. Electric Connections & Wire Condition
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16. Evaporator Coil Condition (Access Needed)
17. Inducer Motor _____ Amps
18. Blower Motor _____ Amps
19. Flame Sensor _____ ua
20. Gas Pressure _____ W.C. from manifold
21. Temp Rise _____ F
22. Furnace Tag Rise _____ F
23. Filter(s) Type _____
24. Filter(s) Size _____
25. Filter Condition _____
26. Indoor Temp _____ F at thermostat

[illegible]

Serial

Checkup Date

1. Air Leaks
2. Insulation Condition (Min. R8)
3. Ductwork Visual Supported
4. Ductwork Cleanliness Inside Ducts

G	F

Checkup Date

1. Humidifier System
2. Dehumidifier System
3. UV Light
4. Air Purification

G	F	P

**Please call us at 812-634-5101
to schedule your checkups**

March/April – Electrical and Cooling
September/October – Plumbing and Heating

TotalCareClub